



2024 | TRIAGE CANCER ANNUAL REPORT



“I now feel more prepared if families in my organization ask questions, I know of the resources Triage Cancer provides to direct them to.”

— ♦ —

“This information is valuable to every American. Our health care system is complex and the need for this education stretches well beyond cancer patients. Triage Cancer is a great place to start.”

— ♦ —

“This seminar was the BEST, MOST EDUCATIONAL, MOST EMPOWERING, of many wonderful seminars I have taken. I ONLY WISH I had taken this earlier as the information is relevant to EVERYONE with or without cancer. THANK YOU FROM THE BOTTOM OF MY HEART.”

”

About Triage Cancer

Triage Cancer is a national, nonprofit organization that provides free education on the legal and practical issues that may impact individuals diagnosed with cancer and their caregivers, through events, materials, and resources.

Our Name...

A cancer diagnosis can be a life altering event, not only for the individual diagnosed, but also for an individual's family, friends, caregivers, and community of support. When someone is dealing with a cancer diagnosis there is information to learn, things that need to be dealt with, and decisions to make. Trying to juggle it all can be incredibly overwhelming.

Our goal is to provide access to quality information about cancer-related legal and practical issues that may arise after a diagnosis. Armed with that information, individuals not only see the big picture, but can better decide what needs to be handled first and what can wait until later – the very definition of triaging.

The concerns of an individual may change over time. When newly diagnosed, concerns might be focused on treatment options and health insurance coverage. During treatment, issues related to managing treatment side effects, managing medical bills, nutrition, and employment rights may arise. After completing treatment, concerns may shift towards survivorship care planning, relationship issues, and managing finances moving forward.

Triage Cancer helps people move beyond diagnosis.

Our Vision...

We believe that everyone should have access to the resources they need to manage their life beyond diagnosis regardless of their type of cancer, where they live, or their financial situation.

We are all too aware how cancer changes how those diagnosed approach everything in their lives – their finances, their job, their relationships, their future.

Never has every moment felt so important. There are new questions, new needs, new challenges. It can be daunting, tiring, and frustrating for those diagnosed and those that care for them.

We believe everyone should be free to focus their time and energy on what's important to them, secure in the knowledge that they have objective, accurate information and necessary resources to make the right decisions, for them, their families, and their future.

We're here to educate and empower those diagnosed with cancer and their caregivers as they focus on living their best lives beyond diagnosis.

Because for as long as there are questions, we'll have answers.



From the CEO & CMO

Dear Friends,

In 2024, Triage Cancer continued to grow—not just in size, but in impact, reach, and innovation. This report tells the story of that growth, shaped by the evolving needs of the cancer community and our commitment to meeting them with clarity, compassion, and practical guidance.

A cancer diagnosis can touch every part of a person's life—not just their health. It can affect their ability to work, maintain health insurance, stay in school, keep a roof over their head, or avoid long-term financial hardship. And these challenges are not limited by income, education, or background. We hear every day from individuals across the country, from all walks of life, who are navigating the same legal and practical concerns during an already overwhelming time.

That's why Triage Cancer exists: to make sure everyone has access to clear, reliable information about their rights and options.

In 2024, we expanded our impact through new tools, deeper partnerships, and targeted outreach—meeting people earlier in their journey and in more places than ever before. Our newest initiative, TriageHealth.org, is one way we're doing just that: providing education about health insurance, employment, and finances – hoping to catch people further upstream to ensure they can access preventive and early detection services.

We remain the only national organization solely focused on translating complex legal and practical information for the cancer community. And we do it not only for individuals and caregivers, but also for the health care professionals, advocates, and community organizations that support them—helping entire networks of care provide better support.

In 2024, more than one million people were reached through our educational materials, TriageCancer.org, CancerFinances.org, our [educational blog](#), and newsletters.

Additionally, from 2012-2024, we provided more than 525,951 people with legal and practical knowledge through 1,602 online and in-person [educational events](#) held in all 50 states, DC, Guam, Puerto Rico,



and Canada. In 2024, we also provided one-on-one assistance to more than 2,007 individuals through the Legal & Financial Navigation Program alone.

These numbers reflect real people who were empowered to make informed choices at a time when it mattered most.

This work is made possible by our incredible staff, students, volunteers, and our Board and Advisory Councils. We're grateful to our donors, sponsors, and the more than 250 partner organizations we work with to expand access to our free resources.

There's still so much more to do. We hope you'll continue to support our work—by sharing our free events (TriageCancer.org/events), exploring our new site (TriageHealth.org), or making a donation (TriageCancer.org/donate). Every effort helps us get closer to a world where no one has to face the practical burdens of cancer alone.

Thank you for being part of this movement. We're proud of what we've accomplished together—and we're just getting started.

Sincerely,

A handwritten signature in blue ink that reads "Joanna Fawzy Doran".

Joanna Fawzy Doran, Esq.
CEO, Triage Cancer

A handwritten signature in blue ink that reads "Monica Fawzy Bryant".

Monica Fawzy Bryant, Esq.
CMO, Triage Cancer

Events

Triage Cancer hosts in-person and online educational events for individuals diagnosed with cancer, caregivers, advocates, and health care professionals. These educational events are free to attend and most events include free continuing education for health care and other professionals.

In 2024, Triage Cancer hosted 29 educational events and participated in 220 events hosted by other cancer organizations, cancer centers, and professional associations. Overall, we educated 183,731 people through these events and received positive feedback from attendees. Individuals who attended Triage Cancer's educational events all reported increased competency in the topics presented.

Conferences



The 2024 Triage Cancer Conferences were held online on May 17 & 18 and October 25 & 26.

We were able to offer these Conferences to 2,123 attendees, from all 50 states and Washington, D.C., free of charge, including providing free continuing education for health care professionals, patient advocates, and human resources professionals.

We received overwhelmingly positive feedback from attendees, with 99% stating they would recommend the Conferences to others and would attend a Triage Cancer event again.

"I am so impressed with this organization and the conference. I would share that Triage Cancer is the first organization to connect with when a cancer diagnosis is given. Knowledge is power and Triage Cancer gives so much information and resources to guide anyone through the first steps after a cancer diagnosis with grace and dignity." – Attendee

"It was a wonderful experience. Triage Cancer is a trusted resource. The day was packed full of relevant and useful information for the cancer community." – Attendee



"I successfully appealed a prior authorization denial thanks to the resources and data provided at a recent online conference. Hearing that information made it much less daunting to write my appeal. My insurance now covers the medication I need. Thank you so much for what you do."

-Annmarie

Webinars



In 2024, Triage Cancer offered 11 free webinars to more than 2,671 attendees, including providing free continuing education to nurses, social workers, human resources professionals, and board-certified patient advocates.

Thanks to the generosity of our sponsors, Triage Cancer was able to host webinars on a variety of topics, such as understanding insurance, managing medical bills, estate planning, fertility preservation, and maximizing employee benefits.

Triage Cancer partnered with many other patient advocacy organizations and professional associations to promote the availability of the webinars to a broader audience, demonstrating the organization's unique expertise and how our events and resources fill a gap in the health care community.

99% of webinar attendees reported a better understanding of the topics presented.

“Wonderful program and webinar. I did not know these resources existed and am very impressed.” – Webinar Attendee

“Webinars are always so informative and helpful!!! You always explain the challenges in a way that a person can understand.” – Webinar Attendee

Partnerships

Triage Cancer partners with more than 250 national, state, and local cancer and health care organizations and professional associations. During 2024, Triage Cancer staff provided a variety of educational seminars, including for events hosted by:

ALAS-WINGS	Carole and Ray Neag Comprehensive Cancer Center	International Myeloma Foundation	New York-Presbyterian/Weill Cornell Medical Center	The Leukemia & Lymphoma Society
Alabama Department of Public Health	Central New Jersey Support Group	Johns Hopkins	North Carolina Oncology Navigator Association	The US Oncology Network
Alaska Cancer Partnership	Community Health	Katz Cancer Resource Center	North Carolina Department of Health & Human Services	Twisted Pink
American Association for Cancer Education	Dana-Farber Cancer Institute	LiveLung	Northwest Navigator Network	University of Arizona
American Bar Association Nurses & Allied Health Professionals	Elephants and Tea	Living Beyond Breast Cancer	Northwestern University	University of California San Francisco
American Cancer Society	Elliot Regional Cancer Center	Los Angeles Public Library	Oncology Nursing Society	University of Kentucky
Amyloidosis Support Groups	Eyberg Child Behavior Inventory	Lymphoma Research Foundation	Pearls Pink Ministry	University of Illinois Cancer Center
Ann Arbor Multiple Myeloma Support Group	Fanconi Cancer Foundation	LUNGeity	Pennsylvania Breast Cancer Coalition Conference	University of Texas at Tyler
Arizona Multiple Myeloma Support Group	Florida Society of Clinical Oncology (FLASCO)	Markey Cancer Center	Pfizer	Upland California Multiple Myeloma Support Group
Arkansas Cancer Coalition	FORCE	Mayo Clinic	Project 31	Wisconsin Cancer Collaborative
Autoimmune Association	Fox Chase Cancer Center	MD Anderson	San Diego Multiple Myeloma Support Group	Young And A Survivor (YAAS!)
Beth Israel Lahey Health	Gaucher Community Alliance	METAvivor	San Fernando Valley Multiple Myeloma Support Group	Young Survival Coalition
Exeter Hospital	Genentech	Michigan Cancer Consortium	Sarcoma Alliance	ZERO Cancer
Boca Raton Multiple Myeloma Support Group	HCA Healthcare Sarah Cannon Cancer Network	Michigan Department of Health & Human Services	Sisters Network Inc.	
Breast Cancer Support Services of Berks County	Hitchcock Hospital	Moffitt Cancer Center	South Bay Survivorship Consortium	
Cactus Cancer Society	Idaho Multiple Myeloma Support Group	Multiple Myeloma Support Group	Special Love	
CancerCare	Illinois Primary Health Care Association	My Density Matters	StupidCancer	
Cancer Patient Education Network	Illinois Public Health Association	National Association of Social Workers – CT	Susan G. Komen	
Cancer Support Community		Nevada Cancer Coalition	Tenosynovial Giant Cell	
Cancer Support Community North Texas		New Jersey Chronic Disease Coalition	Tumor Support	
		New Mexico Multiple Myeloma Support Group	The Gathering Place	
			The Life Raft Group	

Professional Trainings

Triage Cancer delivers educational programs specifically developed for health care professionals, to provide comprehensive education on the practical and legal issues that individuals diagnosed with cancer and their caregivers may face after a cancer diagnosis. In 2024, Triage Cancer provided a total of 106.5 hours of continuing education during 28 events.

Accredited Educational Programs:

Triage Cancer provides free continuing education opportunities to health care providers, advocates, and other professionals, including human resources professionals and lawyers. Triage Cancer's educational events are accredited by the following accrediting bodies:

- American Nurses Credentialing Center (ANCC)
- Association of Social Work Boards (ASWB)
- New York State Education Department's State Board for Social Work
- New Jersey Social Work Continuing Education Approval Collaborative administered by National Association of Social Workers, New Jersey
- Society for Human Resource Management (SHRM)
- Patient Advocate Certification Board



Accepted Abstracts:

In 2024, Triage Cancer had abstracts accepted for presentation at 11 professional association events:

- Association of Pediatric Oncology Social Workers (APOSW)
- American Psychosocial Oncology Society (APOS)
- Oncology Nursing Society (ONS)
- Association of Oncology Social Workers (AOSW)
- American Society of Clinical Oncology (ASCO)
- International Cancer Education Conference
- Journal of the Advanced Practitioner in Oncology
- American Society of Clinical Oncology (ASCO) Quality Care Symposium
- Healthcare Advocate Summit
- Association of Cancer Care Centers (ACCC)



Insurance & Finance Intensives



From its inception in 2017, through 2024, we have delivered **55 Intensives** to more than 2,900 health care professionals from 50 states and Washington, D.C.

In 2024, we provided **3 virtual and 6 in-person** Insurance & Finance Intensives.

With more than 700 registrants for these programs, **421 people attended from 39 states and Washington, D.C.** (AK, AL, AR, AZ, CA, CO, DE, FL, GA, HI, IA, IL, IN, KS, KY, LA, MA, MD, MI, MN, MO, MS, NC, NE, NH, NJ, NM, NV, NY, OH, OK, PA, SC, TX, UT, VA, WA, WI, WY).

“This was one of the most informative, useful, and intensive trainings I have ever attended.”



100%

of attendees indicated that they would attend a Triage Cancer event again.

Community Health Worker Initiative



Triage Cancer has a national initiative to educate and train community health workers, promotores, patient navigators, and other frontline public health professionals, who are often the primary point of contact for individuals navigating the health care system.

Triage Cancer conducted a comprehensive Needs Assessment to better understand the challenges and educational gaps experienced by community health workers. The assessment was shared with partner organizations, state coalitions, and stakeholder groups, garnering 130 responses across 28 states and Washington, D.C.

In response to survey findings, Triage Cancer developed the Community Health Worker Training: Insurance & Finances 101. This free training introduces key topics including choosing and using health insurance, workplace rights to take time off to access health care, disability insurance, and strategies for managing medical bills.

The inaugural training attracted 281 registrants, with 131 participants attending from 24 states and Washington, D.C., including representation from AK, AL, AR, AZ, CA, FL, GA, IL, KS, KY, MD, MI, MN, MO, MS, ND, NY, OH, SD, TX, VA, WA, and WI.

Triage Cancer continues to outreach to, and partner with, community health worker organizations and associations nationwide, providing customized trainings and connecting frontline workers with up-to-date legal and practical information and resources to support the populations they serve.

“This is a comprehensive training that allows someone with above average knowledge to get a better understanding of health insurance. For those with already high level of knowledge it allows for insight on new laws and changes within the health insurance spectrum.” – CHW Training Attendee

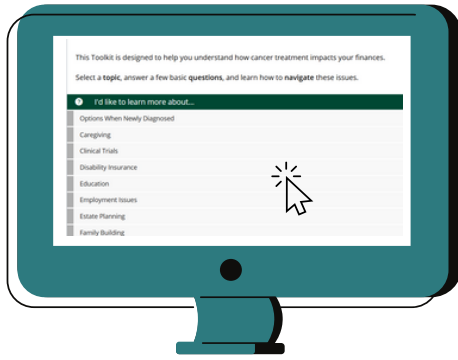


99%

would recommend the training to others and would attend another Triage Cancer event.

Educational Materials

CancerFinances.org



This one-of-a-kind tool is Triage Cancer's most popular site with nearly 37,891 page views in 2024 alone. This resource is designed specifically to be a comprehensive source of reliable information for individuals trying to navigate finances after a cancer diagnosis.

After answering simple, relevant questions pertaining to their situations, individuals with any type of cancer will be presented with personalized and actionable information.

CancerFinances.org covers 20 different topics.

Quick Guides, Checklists, & Worksheets

In 2024, Triage Cancer received more than **353 requests** from hospitals and advocacy organizations to distribute our materials to their communities.

Triage Cancer translated 11 titles of our educational materials into Spanish in 2024.

Checklist to Avoid Financial Toxicity

Considering the following questions can help to reduce the potential short and long-term financial burdens of a cancer diagnosis and treatment.

Triage Cancer has free resources to help you understand and answer these questions at [TriageCancer.org/Resources](#).

EMPLOYMENT & DISABILITY INSURANCE

QUESTIONS	RESOURCES
<input type="checkbox"/> How many employees does your employer have?	<ul style="list-style-type: none">Quick Guides & ChecklistsAmericans with Disabilities ActADA & Reasonable AccommodationsDisclosure, Privacy, & Medical Certification FormsManaging Side Effects at WorkReturning to WorkLeaving WorkFMLA & FMLA ExtendedHow the FMLA Works with Other BenefitsDisability InsuranceLong-Term Disability InsuranceState Disability InsuranceState Paid Family Leave ProgramsSupplemental Security IncomeNavigating SSI & SSITiming of SSI & Medicare BenefitsTaxing of Retirement & Disability BenefitsReasonable Accommodations ChecklistEmployee Benefits During Job SearchEmployee Benefits During Open Enrollment
<input type="checkbox"/> What state do you live in?	<ul style="list-style-type: none">Animated VideosDealing with Side Effects at WorkTaking Time Off & Paying For ItPrivacy Choices After a Cancer Diagnosis
<input type="checkbox"/> What are your goals regarding work?	<ul style="list-style-type: none">WebinarsUnderstanding Your Rights at WorkMaximizing Employee BenefitsWhat to Know About Taking Time Off WorkReturning to WorkDisability InsuranceUnderstanding Long-Term DisabilityDisclosure After a Cancer DiagnosisAnd more at: TriageCancer.org/Past-WebinarsTriageCancer.org/EmploymentTriageCancer.org/DisabilityInsurance
<input type="checkbox"/> Do you want or need to work through treatment?	
<input type="checkbox"/> Would reasonable accommodations help you manage side effects at work?	
<input type="checkbox"/> Are you eligible for reasonable accommodations?	
<input type="checkbox"/> Do you want or need to take time off?	
<input type="checkbox"/> What are your employer's policies for taking time off?	
<input type="checkbox"/> Does your employer have other policies that could be helpful (e.g., co-workers donating their time off)?	
<input type="checkbox"/> Are you eligible for FMLA leave?	
<input type="checkbox"/> Are you eligible for family and medical leave under a state law?	
<input type="checkbox"/> Do you have access to private, state, or federal disability insurance options?	
<input type="checkbox"/> Will your employer hold you job for you while you receive disability benefits?	

TRIEGE CANCER ...beyond diagnosis

Quick Guide to Estate Planning

What is Estate Planning?

Estate planning is a process that involves thinking about your wishes related to your health and finances, and then documenting those wishes to ensure that they will be carried out. Most people think that you only need to plan your estate if you have a lot of money or property. But really, every adult over the age of 18 should have an estate plan. Although it can be difficult to think about your mortality, creating an estate plan allows you to express your deeply held values and personal preferences. Thinking about these decisions and preparing in advance can provide you with the peace of mind that your loved ones will know your wishes.

Key Estate Planning Questions

- When I die...
 - What do I want to happen to the property or things that I own?
 - Who do I want to take care of my minor children?
 - Is there someone else I want to help take care of?
 - Do I have thoughts about a funeral and burial?
- If I'm unable to make my own decisions...
 - Who do I want making medical decisions for me?
 - Who do I want making financial decisions for me?

Define Your Estate

- ☐ Make a list of all property
- ☐ Determine property's value (financial & sentimental)
- ☐ How is the property owned?

Steps to Create an Estate Plan

Your "estate" includes all of the property you own at the time of your death. For example, your estate might include your home, other real estate, cars, furniture, jewelry, art, bank accounts, stocks, bonds, securities, pensions, and Social Security benefits. Even payments owed to you, like a tax refund or an inheritance, are included in your estate. Digital property like online bank accounts, electronic devices, files and photos on those devices, email and social media accounts, and blogs are also considered part of your estate.

Once you have determined what property is included in your estate, you can determine what it is worth. To figure out the financial value of your property you can have it professionally appraised. But you should also consider if the property holds any sentimental value. For example, you may have a piano that isn't worth a lot of money, but it has been in your family for many generations. On the other hand, if no one in your family wants the piano, maybe you will decide to donate it to a local school. Gathering this information may help you decide how to distribute things.

The final step in defining your estate is to determine how the property is owned. There is more than one way to own property. These are the three most common ways to own property.

- Individual Ownership:** property that you own and no one else has a legal claim to. For example, if Jim buys a car and only his name is on the title, then he owns that car alone. So, he can make decisions about who to give his car to.
- Joint Ownership with Right of Survivorship:** With this type of ownership, all of the owners hold an equal right to the property and do not need the other owner's permission to access or use that property. For example, if Emma and Ellen own a bank account in joint tenancy with right of survivorship, each one could spend money from that account without the other's permission. If Emma were to die, Ellen would become the sole owner of the entire account. The account would no longer be part of Emma's estate.

TRIEGE CANCER Health Insurance Comparison Worksheet

This worksheet will help you compare different health insurance plan options. You can use this worksheet to compare different options your employer gives you, you can compare different plans sold in the State Health Insurance Marketplace, and you can compare your employer plans to what is available in the Marketplace.

Health Insurance Terms to Understand

Monthly premium: what you pay each month to have health insurance coverage - you pay these costs even if you never get medical care.

Annual deductible: the amount you have to pay out-of-pocket each year, before your health insurance policy kicks in.

Co-payment: a fixed dollar amount you pay each time you get certain types of medical care (e.g., office visit).

Co-insurance (aka cost-share): a percentage difference in what the insurance company pays for your medical expenses and what you pay.

Out-of-pocket maximum: a fixed dollar amount that is the most that you will have to pay for your medical expenses out-of-pocket during the year (e.g., plan pays 80% / you pay 20%). Once you reach your out-of-pocket maximum, your insurance pays 100% of your medical expenses for the rest of the year. Most insurance companies only count expenses towards the out-of-pocket maximum that are from in-network providers. Marketplace plans have out-of-pocket maximums that include co-payments, deductibles, co-insurance, and out-of-pocket prescription drug costs. Some employer plans may carve out deductibles from the plan's out-of-pocket maximum. They may also have a separate out-of-pocket maximum and/or deductible for prescription drug costs.

Additional Resources

Quick Guide to Health Insurance Basics - [TriageCancer.org/QuickGuide-HealthInsuranceBasics](#)
Quick Guide to Health Insurance Options - [TriageCancer.org/QuickGuide-HealthInsuranceOptions](#)
Quick Guide to State Health Insurance Marketplaces - [TriageCancer.org/QuickGuide-Marketplaces](#)

About the Plans

Option #1		Option #2	
Type of Plan	Plan Type	Type of Plan	Plan Type
<input type="checkbox"/> Employer	<input type="checkbox"/> HMO	<input type="checkbox"/> Employer	<input type="checkbox"/> HMO
<input type="checkbox"/> Marketplace	<input type="checkbox"/> PPO	<input type="checkbox"/> Marketplace	<input type="checkbox"/> PPO
<input type="checkbox"/> Other	<input type="checkbox"/> EPO/Other	<input type="checkbox"/> Other	<input type="checkbox"/> EPO/Other

Insurance Company Name: _____

Plan Name: _____

Is my primary care physician in the plan's network?	Are my hospital and specialists (e.g., oncologist, surgeon, etc.) in the plan's network?	Are the prescription drugs I take covered by the plan?
<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Only Some	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Only Some

Is my primary care physician in the plan's network? ☐ Yes ☐ No

Are my hospital and specialists (e.g., oncologist, surgeon, etc.) in the plan's network? ☐ Yes ☐ No ☐ Only Some

Are the prescription drugs I take covered by the plan? ☐ Yes ☐ No ☐ Only Some

“Triage Explains” Animated Video Series



Triage Cancer’s animated videos provide a unique, brief way to learn legal and practical information about health insurance, managing medical bills, cancer and work, clinical trials, estate planning and medical decision making, and much more.

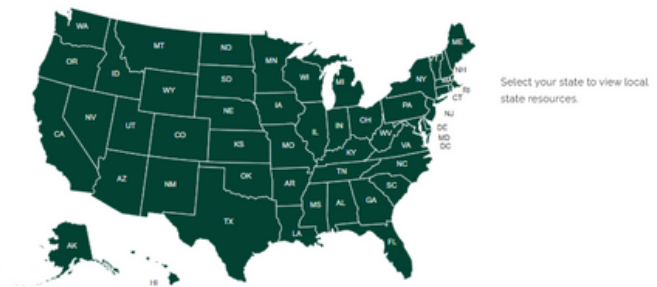
Videos are available in English and Spanish, and have subtitles. Most videos also have Tagalog subtitles. Our estate planning videos are available in Japanese.

In 2024, Triage Cancer’s Animated Video webpage received 1,196 page views.

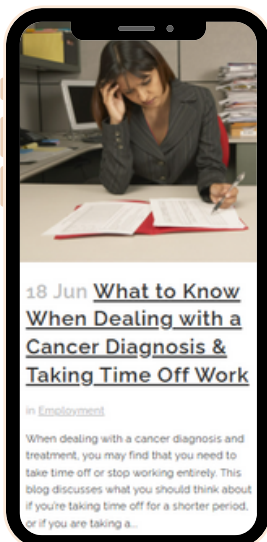
State-Specific Laws & Resources

What started as one chart of cancer-related state laws, has been divided into eleven different categories and expanded into 29 distinct charts.

In these charts, we have compiled information for more than 98 categories of state laws, equating to more than 4,900 different state laws.



Educational Blog



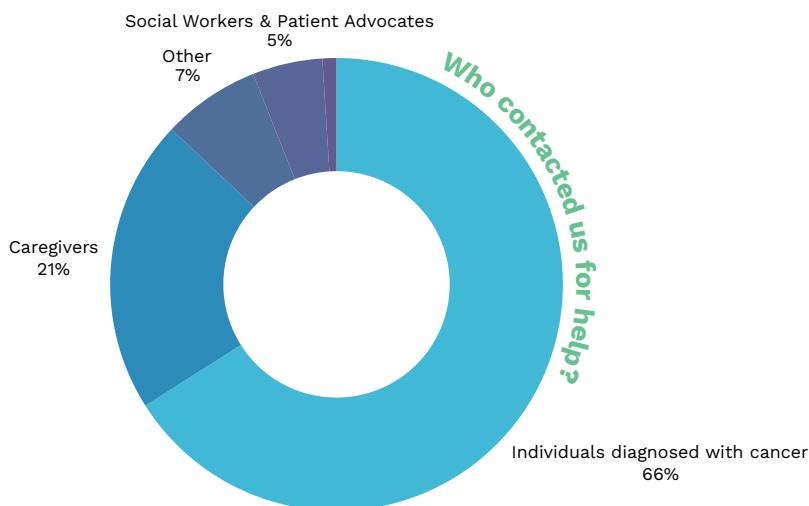
Triage Cancer’s blog includes educational articles about cancer-related issues, including late-breaking news impacting the cancer community, and cancer community educational events and resources. In 2024, we published 26 blogs written by staff and guest authors. Some of the blogs included:

- 2024 Changes to Medicare You Need to Know
- What to Know When Dealing with a Cancer Diagnosis & Taking Time Off Work
- Supporting Loved Ones from Afar: Practical Tips for Long-Distance Caregivers
- What’s New and What To Watch For in the Upcoming ACA Open Enrollment Period

Helping Individuals

In 2024, Triage Cancer's Legal & Financial Navigation Program helped 2,007 individuals diagnosed with cancer, caregivers, and health care professionals. Callers included people with other diagnoses in addition to a cancer diagnosis like Bell's Palsy, depression, Crohn's disease, diabetes, amyloidosis, congestive heart failure, COPD, dysautonomia, and multiple sclerosis.

Callers hailed from 49 states, the District of Columbia, U.S. territories, and other countries. There were 105 callers who received Legal & Financial Navigation Program services in Spanish, a 183% increase over 2013.



With the goal of empowering callers to confidently take next steps, our team of trained professionals provided guidance and resources, covering a wide array of issues. The most common issue is dealing with health insurance, followed by disability insurance, employment, and financial assistance.

Here are a few examples of individuals helped by Triage Cancer in 2024

A caller from Colorado whose 18-year-old daughter is post-treatment for soft-tissue sarcoma reached out to us. Their insurance denied coverage for dental surgery needed to replace the daughter's teeth. Her teeth were damaged as a result of the facial radiation used to treat her cancer. We were able to explain the steps necessary to appeal the denial. The caller told us,

"I kind of gave up on this and someone gave me your information, and you just helped me more than anyone. I cannot begin to tell you how much I appreciate it."



A social worker in Delaware contacted us on behalf of an uninsured patient with cervical cancer. The patient does not have legal immigration status, and therefore, was ineligible for Medicaid. We were able to explain the limited health insurance options that exist for individuals under these circumstances. We also did research and identified a state health care program for which the patient may be eligible based on residency alone. We shared details about the program with the social worker, who was very thankful she had reached out to us, and said,

"Wow! I can't believe you found this program for her!"





66%

of the people who contacted us
were individuals diagnosed with
cancer looking for their best
path forward.

Here is a sample of what individuals helped by Triage Cancer had to say:

“I kind of gave up on this and someone gave me your information, and you just helped me more than anyone. I cannot begin to tell you how much I appreciate it.”



“I feel so much better having talked to you. There are such incredible resources in the cancer support community. It's the light in this whole experience . . . Thank you very much for your support and all of these resources!”



“You gave me different questions to ask the family that I hadn't thought of. Thanks for all of this information and for the phone call yesterday, I appreciate your time and the email you sent summarizing everything!”





Cancer Advocacy

Triage Cancer believes that engaging in cancer advocacy efforts is an effective way to systemically address many of the challenges facing the cancer community. From advocating for increased cancer research funding to improving family and medical leave laws, Triage Cancer engages with elected officials and policy makers on behalf of the cancer community.

Triage Cancer also provides education on how to engage in advocacy to help individuals diagnosed with cancer, caregivers, and health care professionals become empowered advocates, including:

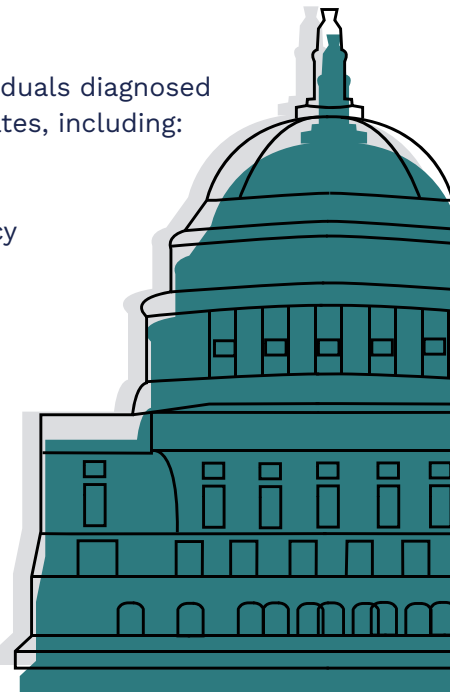
- Webinars & Conferences
- Materials & Advocacy Resource Page
- Triage Cancer Blog posts about state and federal policy and legislative advocacy issues

In 2024, Triage Cancer engaged in policy and legislative advocacy efforts at both the state and federal levels. Triage Cancer signed on to 48 letters supporting various initiatives to better the lives of those facing a cancer diagnosis.

In 2024, Triage Cancer participated in a 12 cancer advocacy coalitions.

Legislative advocacy efforts included partnering with other cancer advocacy organizations and coalitions to propose legislative and policy measures to improve the lives of people coping with cancer, such as:

- Asking legislators to support S. 2085, the Multi-Cancer Early Detection Screening Coverage Act.
- Supporting the National Institute of Health & National Cancer Institute's budget proposals to ensure cancer research and development goals can be met in 2024.
- Supporting legislation to eliminate federal health care programs from utilizing "quality-adjusted life years" (i.e., measures that discount the value of life based on disability, age or terminal illness).
- Supporting legislation that would eliminate barriers to clinical trial access, including allowing trials to cover indirect costs of clinical trial participation.



2024 Supporters

Foundation and Corporate Support

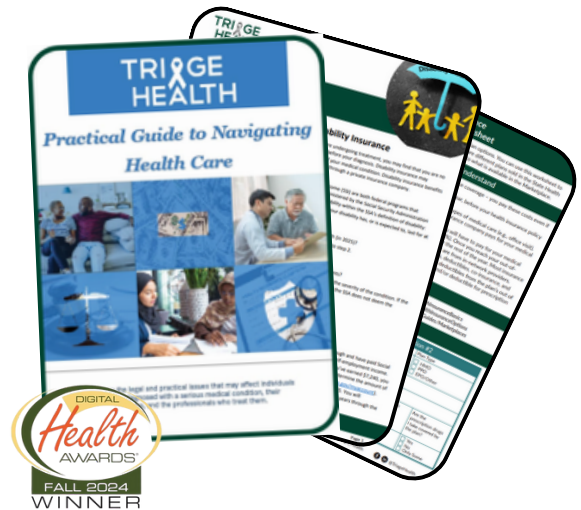
- | | | | |
|------------------|------------------|-----------------------|----------------------|
| • AstraZeneca | • Genentech | • McKesson Foundation | • Servier |
| • Daiichi Sankyo | • Gilead | • Pfizer | • Stand Up to Cancer |
| • Eisai | • GSK | • Pharmacyclics | • Takeda |
| • Exact Sciences | • J&J Innovative | • Riverside Community | • UCLA Kaiser |
| • Foundation | • Medicine | • Foundation | • Permanente |
| • Medicine | • Lilly | • Sanofi | • Center for Health |
| | | | • Equity |

Triage Health

For 13 years, Triage Cancer has worked to bridge the gap in understanding the financial complexities of navigating the health care system. Recognizing the broader need for clear, accessible information, we expanded our mission beyond the cancer community, to create Triage Health.

Triage Health exists to ensure that individuals diagnosed with a chronic or serious medical condition have access to the same award-winning legal and practical education. Through TriageHealth.org, individuals and their caregivers can gain access to essential legal and practical education on topics such as choosing a health insurance plan, disability insurance options, managing medical bills and finances, estate planning, employment rights, and much more.

Our growing library of free, downloadable materials includes 73 Quick Guides, 13 Checklists, and 4 Worksheets, as well as two in-depth Practical Guides—one for navigating the health care system and one focused on caregiver rights, available in both English and Spanish.



The site also features a State-Specific Estate Planning Toolkit and dedicated resource pages for every U.S. state, territory, and the District of Columbia.

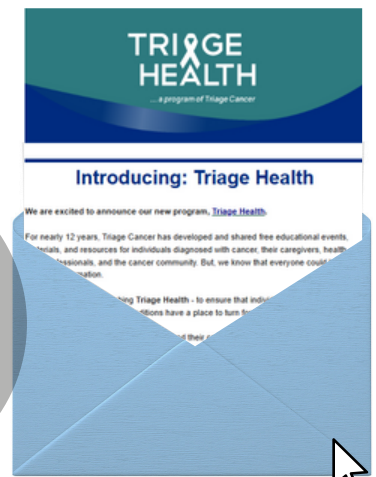
We expanded our content further by adding 5 animated videos and translating 40 Quick Guides, Checklists, and Worksheets into Spanish

Triage Health also engaged communities through 6 webinars that reached more than 1,700 participants and launched its first newsletter in 2024.

Today, Triage Health partners with more than 40 national patient advocacy organizations and received a 2024 Digital Health Award.

The first Triage Health newsletter had a

45.9%
open rate





In the News

We're proud that Triage Cancer and its experts are routinely featured in print and other news platforms, such as these in 2024:

- American Cancer Society, Cancer diagnosis and treatment in working-age adults: Implications for employment, health insurance coverage, and financial hardship in the United States
- AP News, Advance care planning resources offer clarity and support to families of people with dementia
- ASCO, Assessing and enhancing legal literacy in cancer care: A nationwide analysis of a training intervention for healthcare workers
- ASCO, Caregivers and legal barriers: Navigating care of a family member diagnosed with cancer
- Beyond the Ribbon, "Cancer, Insurance, and Your Finances"
- The Bloodline with LLS, "You Aren't Alone: Navigating the Financial Impact of Cancer"
- The Burn; Mama with DeDe Drake
- Cancer Health, Cancer Health 25: The People Who Power Clinical Trials
- Cancer Health, Money Tight While Dealing With Cancer? Send Out an SOS
- Cancer Today, How can I regain Medicaid coverage?
- Cancer Today, Understanding Changes to Medicare Prescription Drug Coverage
- Clinical Leader, Addressing Underrepresentation In Cancer Trials: A Q&A With Stand Up To Cancer & Triage Cancer
- Cook County Chronicle, Triage Provides Health Care Insight
- Cure Today, 2025 Medicare Changes 'Much Simpler' for Eligible Patients With Cancer
- Cure Today, How to Self Advocate When Insurance Says No to Cancer Treatment Coverage
- Cure Today, Medicare Must Now Cover Lymphedema Treatment Garments
- Current Oncology, Evaluation of a Conference on Cancer-Related Financial and Legal Issues: A Potential Resource to Counter Financial Toxicity
- Everyday Health, Can I Get Cancer Treatment With No Insurance?
- Everyday Health, Cancer Can Deal a Devastating Financial Blow
- Everyday Health, Expert Q&A: Financial and Legal Issues After Your Breast Cancer Diagnosis
- Everyday Health, Spotlight On: Triage Cancer
- Future Oncology, Identifying and addressing the needs of caregivers of patients with cancer: evidence on interventions and the role of patient advocacy groups
- Helio, Guidelines Aim to Take Financial Advocacy 'to the next step'
- Hello, Hot Flash; Learn How To Lessen The Financial Burden Of Major Medical Care
- iPain Living, Balancing Work and Caregiving: Understanding Your Legal Rights
- JAMA Network, The State of State Biomarker Testing Insurance Coverage Laws
- Long-term Follow-Up Study, How to choose the best health insurance for you
- Medical News Today, What to know about the Medicaid Estate Recovery program
- Newsweek, Could Medical Debt Forgiveness Follow Student Loans?
- Newsweek, Medicare Recipients Could Save Up to \$6,500 Each Month
- Notes From Cancerworld, "Triage Cancer"
- Oncology Nursing News, Discussing Lymphedema Treatment Act, Coverage With Patients
- Oncolytics Today, Deciphering the 2024 Medicare Rules Under the Inflation Reduction Act
- ONS, Connect Your Patients to Resources for Cancer-Related Legal and Financial Issues
- Stat News, Killing of UnitedHealthcare CEO brings resentment of the health care system to the fore
- USA Today, Do cancer patients get enough time off work? Most struggle to balance finances, job duties
- US News and World Reports, Cancer Takes Tough Toll on Family Finances
- Wall Street Journal, Living and Working With Cancer Is the New Reality for Many Americans
- Wildfire, Work & Career
- Word in Black, GoFundMe Isn't Health Care. Americans Are Begging for Help Anyway
- 93.3 WMMR Rocks!, "Breast Cancer 101 continues with Triage Cancer co-founder Monica Fawzy Bryant, Esq"



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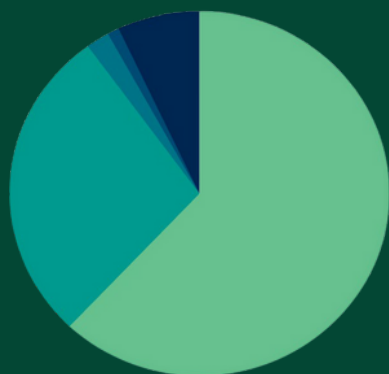
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Financial Highlights

2024 Income



54% Grants

26% In-Kind Revenue

18% Program Revenue

1% Individual Contributions

1% Special Events

2024 Expenses



89.7% Programs

5.6% Management

4.7% Fundraising

Statement of Financial Position

Total

Assets

Current Assets

Cash & Cerificates of Deposit

\$ 1,476,257

Account Receivable

\$ 122,930

Other Current Assets

\$ 5,063

Total Current Assets

\$ 1,604,250

Fixed Assets

\$ 12,558

Operating Right-of-Use Asset:

\$ 20,936

Intangible Assets:

\$ 2,475

TOTAL ASSETS

\$ 1,640,219

LIABILITIES AND NET ASSETS

Liabilities

Current Liabilities

\$ 23,825

Long Term Liabilities

\$ 7,505

Total Liabilities

\$ 31,330

Total Net Assets

\$ 1,608,889

TOTAL LIABILITIES AND NET ASSETS

\$ 1,640,219



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