Legal & Financial Navigation Program

Triage Cancer is a national, nonprofit organization that provides free education on the legal and practical issues that may impact individuals diagnosed with cancer and their caregivers. Triage Health, a program of Triage Cancer, expands that education to anyone navigating a chronic or serious medical condition. Our Legal & Financial Navigation Program provides free one-on-one guidance about:

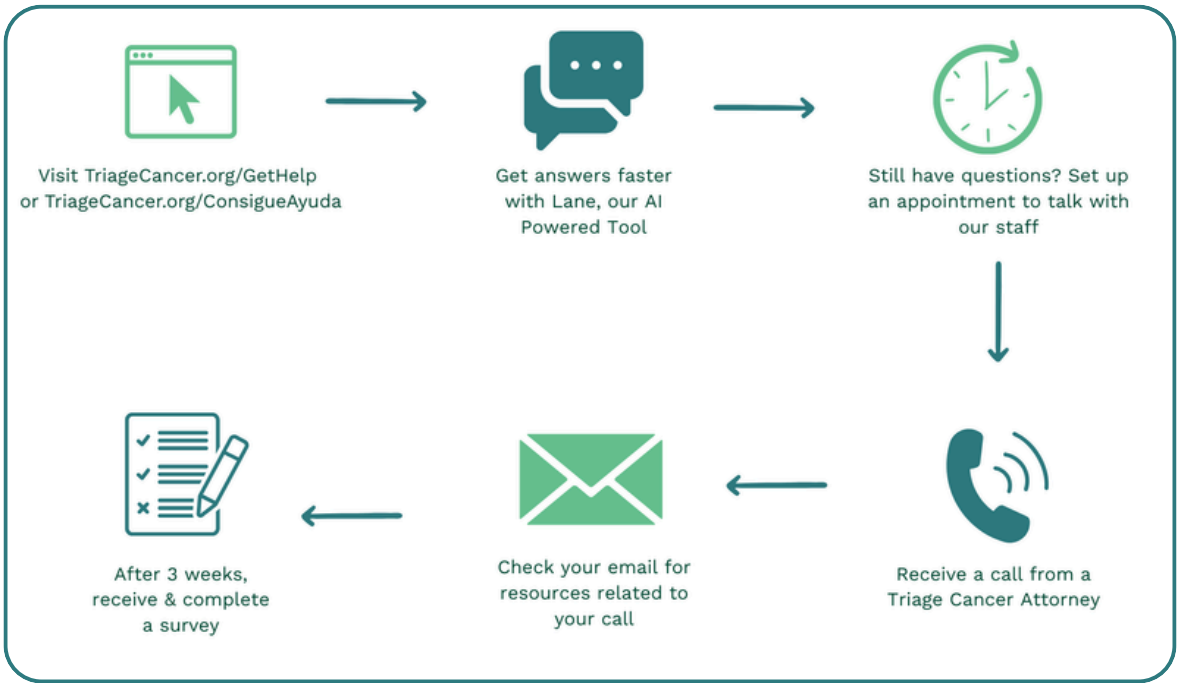
- **Health insurance**
- **Disability insurance**
- **Employment**
- **Finances**
- **Other types of insurance**
- **Estate planning**

How Can We Help You?

Our goal is to help individuals understand their options and overcome legal, financial, and practical barriers related to a chronic or serious medical condition. We can:

- Help people understand their rights at work and steps they can take
- Educate people about health insurance costs and ways to manage medical bills
- Help people understand their health insurance options, including when making transitions (e.g., moving, becoming eligible for Medicare or Medicaid, changing jobs)
- Explain common estate planning documents and terms

How the Program Works



Please note: Chatting with our AI powered tool, Lane, is the fastest way to connect with Triage Cancer. Please only tell people to call us if they do not have an email address or access to the internet.

Alternate Referral Process

- Individuals who don't have access to the internet can call 424-258-4628 (Option 5).
- Triage Cancer staff are typically available between 9am and 4pm Central Time, Monday-Thursday.
- Individuals who need to leave a voicemail should make sure to provide a valid email address.
- Voicemails will be returned based on staff availability; individuals may receive an email or text response.

Health Care Team Members & Advocates

- We are happy to talk to you, your patients/clients, and/or their caregivers.
- Use the same process above to get answers with Lane or schedule a call.
- Please answer the questions using the name and contact information of the person you would like us to call (i.e., you, a patient, or a caregiver). Use the narrative section to explain any additional helpful details, such as who completed the request and your own contact information if done on a patient's behalf.



Connect with a Certified Financial Planner® (CFP)

When appropriate, we refer individuals to our network of pro bono financial planners, who generously volunteer their time and expertise. CFPs can help with budgeting, managing debt, and addressing financial considerations related to employment changes or estate planning.

What Does Triage Cancer Not Do?



While we share information and resources, we do not:

- Provide legal representation or advice
- Draft documents or review contracts
- Offer direct financial assistance or complete financial assistance forms

Where to Send Individuals Who Need Legal Representation or Financial Help:

- For information about hiring an attorney, visit the CancerFinances.org Finding Legal Assistance module: TriageCancer.org/Cancer-Finances-Legal-Assistance
- For free or low-cost representation:
  - Civil issues (e.g., housing, family law, immigration): Use LawHelp.org to search for local legal aid organizations.
  - Criminal issues: Contact the court clerk listed on the notice or find a local public defender at FindLaw's Public Defender Directory.
- For paid attorneys: Locate lawyer referral services using the American Bar Association's Directories and Lawyer Finder.
- For rental assistance and affordable housing support, call 211 or contact the local housing authority. Also visit the CancerFinances.org Housing Rights & Financial Help module: TriageCancer.org/Cancer-Finances-Housing.
- For financial assistance, visit the CancerFinances.org Financial Assistance Resources Module: TriageCancer.org/Cancer-Finances-Financial-Assistance. Users can search by category (food, utilities, prescriptions, etc.) to find programs that match their needs.

TriageCancer.org/GetHelp
TriageCancer.org/ConsigueAyuda

TriageHealth.org/GetHelp
TriageHealth.org/ConsigueAyuda

Info@TriageCancer.org
TriageHealth@TriageCancer.org

TriageCancer.org
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